



# Catches

General Hardware

## 10 year mechanical warranty

Allegion (“Company” or “Seller”) warrants its products to be free from defects in material and workmanship for the stated periods above from the date of purchase. The Company will, at its option, repair or replace any products which in the opinion of the Company are found to be defective, provided said products are returned to Allegion, freight prepaid. The Company reserves the right to inspect the installation of defective products before any removal and return of any such products.

This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.

Additional exclusions or conditions applicable to the warranty are as follows:

- (a) The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
  - i) Failure on the part of the Buyer to properly install or maintain any Goods; or
  - ii) Failure on the part of the Buyer to follow any instructions or guidelines provided by the Seller; or
  - iii) Any use of any Goods otherwise than for any application specified on a quote or order form accepted by Seller; or
  - iv) The continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
  - v) Fair wear and tear, or any accident or act of God.
  - vi) The warranty shall cease and the Seller shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Seller’s consent.
  - vii) In respect of all claims the Seller shall not be liable to compensate the Buyer for any delay in either replacing or repairing the Goods or in properly assessing the Buyer’s claim.
- (b) For Goods not manufactured by the Seller the warranty shall be the current warranty provided by the manufacturer of Goods, if any, and to the extent that such warranty can be transferred by Seller to Buyer.
- (c) No other warranties, express or implied, are made with respect to the products or services including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not exclude, restrict or modify any statutory rights.

Allegion shall in no event be liable for any incidental or consequential damages for breach of any warranty.

### Contact

#### Australia

Allegion (Australia) Pty Ltd  
16-20 Third Avenue, Sunshine, VIC 3020  
PO Box 346, Sunshine, VIC 3020  
Phone +61-3-9300 9300  
Website [www.allegion.com.au](http://www.allegion.com.au)

#### New Zealand

Allegion (New Zealand) Limited  
437 Rosebank Road, Avondale, 1746  
PO Box 19-347, Avondale, 1026  
Phone +64-9-829 0550  
Website [www.allegion.co.nz](http://www.allegion.co.nz)